TOWNSVILLE SHOPPING CENTRE
HIT's Black Friday Mystery Bag – Spend $50 & Win

TERMS AND CONDITIONS

1. Information on how to enter the promotion and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

2. Entry is only open to Australian residents aged 18 years or over.

3. Employees (and their immediate families) of the Promoters**,** and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

4. The promotion runs during the November 2026 Black Friday campaign and concludes ahead of the live final on Saturday 28 November 2026. The online Win on the Web entry period closes at 3:00pm on Friday 27 November 2026, aligning with the HIT Morning Show (Promotional Period). All times are Queensland local time (AEST).

5. **To be eligible, individuals must complete the following steps during the Promotional Period:**

    - Make a purchase of $50 or more at any specialty retailer within Townsville Shopping Centre (Eligible Purchase). Supermarket purchases are excluded. Specialty retailers include:
        - Discount Variety,
        - Electronics,
        - Technology & Gaming,
        - Fashion & Accessories,
        - General Retail & Services,
        - Health & Beauty Services & Retail,
        - Homewares,
        - Lifestyle & Appliances.
    - Enter the promotion by scanning a promotional QR code displayed in-centre at Townsville Shopping Centre or by visiting the Townsville Shopping Centre website. Promotional information may also be accessed via the HIT 103.1 FM Win on the Web page, which will direct entrants to the Townsville Shopping Centre website to complete the official online entry form.

- A valid entry will be recorded once the online entry form and eligible receipt have been submitted and accepted, subject to these Terms and Conditions. Entry does not guarantee selection as a finalist or receipt of a prize.
- All receipts must relate to eligible purchases made during the Promotional Period. Each receipt may be used once only. Receipts must clearly show the participating retailer, purchase date, itemised purchases and total spend.
- The minimum eligible spend is $50 at a specialty retailer. The Promoter may verify purchases with retailers and reject transactions that do not meet these Terms and Conditions.

6. The Promoter reserves the right, at any time, to verify the validity of entries, receipts and entrants (including identity, age and place of residence) and may disqualify any person reasonably believed to have breached these Terms and Conditions, tampered with the entry process, submitted an altered, duplicated, fraudulent or ineligible receipt or otherwise interfered with the fair and proper conduct of the promotion. The Promoter reserves its legal rights.

7. Incomplete, indecipherable, altered, duplicated, fraudulent or ineligible receipt submissions will be deemed invalid.

8. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.

9. Up to twenty (20) finalists will be selected from valid entries to participate in the live HIT 103.1 Outside Broadcast at Townsville Shopping Centre on Saturday 28 November 2026. Following the close of online entries at 3:00pm on Friday 27 November 2026, selected finalists will be contacted by HIT 103.1 representatives between 3:00pm and 5:00pm that afternoon using the contact details provided in their entry.

10. Selected finalists will be advised of the live final arrangements when contacted between 3:00pm and 5:00pm on Friday 27 November 2026. Finalists must comply with reasonable event directions and any notified attendance requirements.

11. At the live final, a reverse-order draw will determine the order in which finalists choose from twenty (20) numbered Black Friday Mystery Bags. Each participating finalist will select one (1) available bag and open it live to reveal their prize.

12. The Promoter's decision is final, and no correspondence will be entered into.

13. Twenty (20) mystery bags are available at the live final. The prize pool comprises Townsville Shopping Centre gift cards totalling $1,600 and six (6) HIT surprise prizes, as follows:

- Townsville Shopping Centre gift cards: one (1) × $500; one (1) × $300; one (1) × $200; one (1) × $150; one (1) × $100; four (4) × $50; and five (5) × $30 (fourteen (14) gift card prizes totalling $1,600).
- Six (6) HIT surprise prizes will also be included, bringing the number of mystery bags and prizes to twenty (20) in total. The description and value of these surprise prizes must be confirmed before publication.
- Each finalist participating in the live final will receive only the prize revealed in their selected numbered mystery bag. Prizes are allocated by the mystery bag selection process, not by entrant preference.
- Gift cards are subject to the terms, conditions and expiry provisions applicable to Townsville Shopping Centre gift cards. Any third-party prize is subject to the supplier's applicable terms and conditions.

14. Any ancillary costs associated with entering the promotion, attending the live final or accepting or using a prize are not included and are the responsibility of the entrant or finalist, unless otherwise specified.

15. Entrants and finalists must be aged 18 years or over.

16. If any prize becomes unavailable, the Promoter reserves the right, subject to applicable law and any directions of a regulatory authority, to substitute a prize of equal or greater value.

17. The total advertised value of the Townsville Shopping Centre gift card prizes is $1,600. Six (6) additional HIT surprise prizes are included; their aggregate value will be added to the total prize pool once confirmed.

18. Prizes will be revealed and presented during the HIT 103.1 live final at Townsville Shopping Centre on Saturday 28 November 2026, subject to reasonable verification of each finalist's eligibility.

19. Prizes, or any unused portion of prizes, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.

20. If a reward is provided to the Promoters by a third party, the reward is subject to the terms and conditions of the third-party reward supplier and the provision of the reward is the sole responsibility of the third party and not the Promoter. The terms and conditions which apply to the reward at the time it is issued to the claimant will prevail over these Conditions of Claim, to the extent of any inconsistency. The Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the reward, any delay or failure relating to the reward itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.

21. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the

Promoters, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoters reserve the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.

22. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.

23. The use of any automated entry software or any other mechanical or electronic means that allows entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.

24. This promotion is in no way sponsored, endorsed, administered by or associated with Facebook or Instagram.

25. Nothing in these Terms and Conditions limits, excludes, or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoters (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.

26. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoters (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoters' control); (b) any theft, unauthorised access or third party interference; (c) any entry that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoters) due to any reason beyond the reasonable control of the Promoters; (d) any variation in gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by an entrant or (f) use of/taking of a prize.

27. The Promoters collect personal information ("**PI**") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, gift suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoters will also use and handle PI as set out in its Privacy Policy, which can be viewed at https://www.townsvilleshoppingcentre.com.au/privacy-policy.

28. Personal information will be handled in accordance with the Promoter's Privacy Policy. Entrants may access information about how to access or correct their personal information or make a privacy complaint through that policy. Marketing communications will only be sent where permitted by applicable law.

29. The Promoter is: the trustee for The Haben Retail Management Unit Trust ABN 91 873 552 898 C/- Townsville Shopping Centre, 310-330 Ross River Rd, Aitkenvale QLD 4814.